Nobi Managed Smartphone & Charging Cradle

Installation & Onboarding Manual





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Thank you for choosing **Nobi**

This document provides the key information you need for a smooth set-up of the **Nobi Managed Smartphone** and the **charging cradle.**

For onboarding explanations, visit:
docs.nobi.cloud/installation/how-to-onboard-a-nobi-managed-smartphone/

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Contact Nobi

General questions

Take a look at our frequently asked questions and answers:
https://docs.nobi.cloud/

Support

For technical support during installation, contact Nobi Support: **support@nobi.life**

Preparation

Contents:

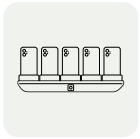
Nobi Managed Smartphone

- Samsung Galaxy XCover 7, pre-configured by Nobi
- 3-year Mobile Device Management subscription



Charging cradle (sold separately)

- 1x charging cradle, 10 slots
- 3 power cords (EU, UK & US)



Required tools (not included):

- A WIFI network with internet access, and its password
- A Nobi web application account for your community
- The list of care staff who will use the devices, created as users in the Nobi web application
- Nobi Badges, if your team signs in with Badges (optional)

Estimated time:

- Setting up the charging cradle: 5 minutes
- Onboarding: about 5 minutes per smartphone
- Linking Badges: about 1 minute per user

Before you begin:

- **Order your devices through Nobi.** Each smartphone's serial number is registered to your community before shipping. This is what allows the device to set itself up automatically.
- **No manual configuration is needed.** Volume, notifications, microphone and all other settings are pre-set by Nobi for your community.
- The devices can use **any WIFI network** with internet access. It does not have to be the network of your Nobi Lights.
- Keep the device **powered on and connected to WIFI** during the whole onboarding.



The cradle has 10 slots, each with its own LED.
A spacer system adapts the cradle to the next generation of Nobi Managed Smartphones.

Setting up the charging cradle

1 **Place the cradle on a flat, stable surface** near a power outlet, ideally where care staff hand over devices between shifts (for example the nurse station).

2 **Choose the power cord for your region** (EU, UK or US) and connect it to the cradle. Then plug the power cord into the wall outlet.

3 **Place a smartphone in a slot.** It charges through the contact pins on the back of the device, so there is no cable to connect. The device fits in one orientation only. Do not force it.

4 **Check the LED next to the slot.** At the start of a shift, take a fully charged device and place the previous one back in the cradle.

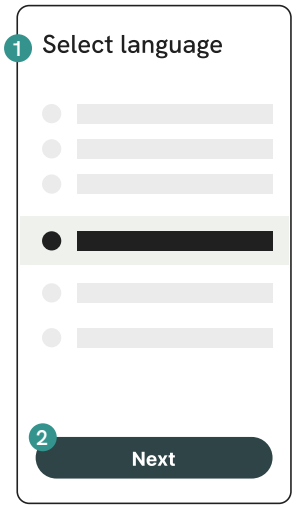
- **Orange:** charging
- **Green:** fully charged

Onboarding Instructions

Before you begin:

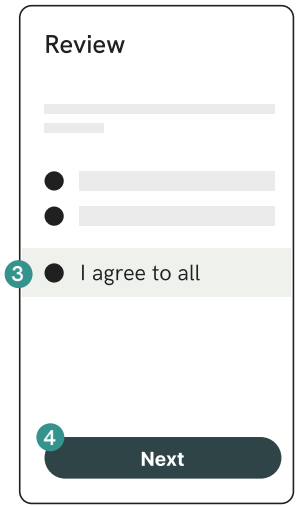
Take the smartphone out of the box and press and hold the power button on the right side until the Samsung logo appears.

Connect to WIFI. Select your network and enter the password. Any WIFI network with internet access can be used.



1 Choose **your language**.

2 Tap **Next**.



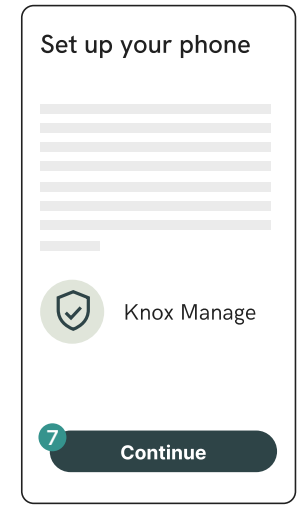
3 Choose **I agree to all.**

4 Tap **Next**.



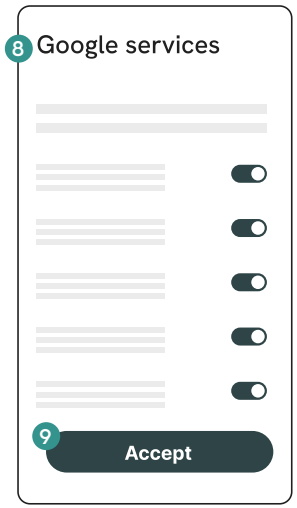
5 Choose **your WIFI network** (can differ from Nobi Lights WIFI) and fill in the **password**.

6 Tap **Connect**.



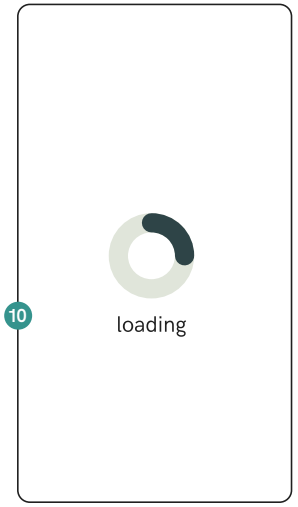
7 Tap **Continue**.

Onboarding Instructions



8 **Scroll** to the bottom of the page.

9 Tap **Accept.**



10 **Wait.** The Nobi app and settings are being configured. This can take several minutes.



11 Tap the **Nobi** app tile.



12 **Select** your region.

The onboarding of the smartphone is now complete.

After the onboarding:

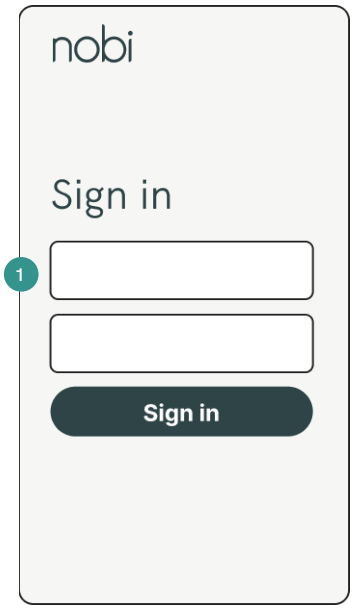
The smartphone is set up around the Nobi app. Care staff can still use WIFI, mobile data, the flashlight and the notification bar. Nobi Support can add approved care applications for your community (for example your EHR). Updates are tested by Nobi before release and install in the background.

Sign in with your Nobi credentials, or link a Nobi Badge to sign in by tapping it on the back of the device (see page 7).

Do not switch the device off and keep it connected to WIFI until the Nobi app appears. If the Nobi app has not appeared after 15 minutes, contact Nobi Support at **support@nobi.life**.

Linking the Nobi Badges

This step is optional and only for communities that use Nobi Badges. With a Badge, care staff sign in on any smartphone by tapping it on the back of the device, without typing their email and password. Link the Badges right after onboarding. It takes about a minute per user.









1 **Sign in** to the Nobi Mobile App as **a manager** on an authorized mobile device.

2 To enable a new Badge for the first time, **press and hold the button for 3 seconds** to activate the battery.

3 **Tap the new Badge** to the back of the mobile device. The smartphone detects the Badge. The Badge is linked when you save it in step 5.

4 **"New Badge detected"** will pop up.

Select the user from the dropdown menu that you want to assign the Badge to.

5 **Save** this selection.

The Badge is now linked to the user.

Good to know:

A Badge can be unlinked and linked to another user at any time in the Nobi web application.

Warnings & Specifications

Symbols

 Consult manual before use and installing	 Warning sign	 FCC marking (smartphone)	 CE marking
 UK Conformity Assessed	 Indoor use only (Charging cradle)	 Separate collection (WEEE)	

Environmental conditions

- Operating temperature: Smartphone: 32 °F to 95 °F (0 °C to 35 °C)
  Charging cradle: 32 °F to 104 °F (0 °C to 40 °C)

Disposal message

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Please find out for yourself about the local separate collection system for electrical and electronic products. Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

Technical specifications

Nobi Managed Smartphone (Samsung Galaxy XCover 7)

- Battery: 4,050 mAh, removable, 15 W fast charging
- Connectivity: WIFI 802.11 a/b/g/n/ac, 2.4 GHz and 5 GHz
  BLE 5.3
  NFC (Nobi Badge sign-in)
- Certifications: FCC (ID A3LSMG556B), UKCA, CE

Charging cradle

- Charging: 15 W per slot, 10 slots
  Power input: DC connector, 12 V / 10 A
- Connectivity: Pogo pins, no connection to the device's USB port
- Certifications: UKCA, CE